



John Clare Primary School

Inspire - Nurture – Celebrate

The Use of Mobile Phones in School Policy

Editions and Revisions:

Reviewed	May 2026
Approved by Local Governance Committee	6 th May 2026
Next Review Date	September 2027

The Use of Mobile Phones in School

While mobile phones and personal communication devices are commonplace in today's society, it is recognised that personal mobile phones have the potential to be used inappropriately.

Effective guidance is in place to avoid the use of mobile phones causing unnecessary disruptions and distractions within the workplace, and to ensure effective safeguarding practice is promoted to protect against potential misuse.

Most mobile phones now offer Internet and email access, alongside messaging, camera, video and sound recording. Mobile phones alongside other forms of technology are changing the way and speed in which we communicate. They can provide security and reassurance; however there also associated risks. Safeguarding of children within the school is paramount.

School staff (including teachers, support staff and supply staff):

Staff may wish to have their personal mobile phones at work for use in case of emergencies, however there is a clear expectation that all personal use is limited to areas and times when there are no children present, or likely to be present.

- The school expects staff to lead by example. Other than in agreed exceptional circumstances, mobile phones should be switched off or on silent and left in a safe place during lesson times. Staff should leave their mobile phone in their locker and phones should not be used in areas where children are present. Should phone calls and/or texts need to be taken or made, use is restricted to those areas not accessed by children to avoid any unnecessary disturbance or disruption to others.
- Staff should not contact pupils or parents from their personal mobile phone in or out of school time, or give their mobile phone number to pupils or parents. If a member of staff needs to make telephone contact with a pupil, a school telephone should be used. This is unless teachers are having to work from home during the coronavirus pandemic and would need to contact parents/children to check on their wellbeing – in this instance, staff would need to precede any phone call with a blocking system so their phone number is not shared with parents/carers.
- Staff should never send to, or accept from, colleagues or pupils, texts or images that could be viewed as inappropriate
- Staff are not permitted to take photos or videos of pupils using their mobile phones/personal devices. If photos or videos are being taken as part of the school curriculum or for a professional capacity, the school equipment will be used for this. Staff should not allow themselves to be photographed by a pupil(s).

- In circumstances such as outings and off-site visits, staff will agree with their Line Manager the appropriate use of personal mobile phones in the event of an emergency.

This guidance should be seen as a safeguard for members of staff and the school. Any breach of school policy may result in disciplinary action against that member of staff.

Pupils:

- Pupils are dissuaded from bringing mobile phones to school. If it is deemed necessary for a pupil to bring a mobile phone to school, then the expectation is that the pupil hands their phone to the School Office on arrival before going to class. The mobile phone must be switched off whilst stored in the Office. Mobile phones must also be disconnected from smart watch devices whilst in school. Children are not permitted to use these to access messages, make calls or take photographs whilst in school. At the end of the school day, children must visit the School Office to collect their phone.
- Children requiring the use of a mobile phone for medical reasons will have individual consent from the Headteacher to use their phone, whilst on school premises: this use is restricted to accessing medical support information only. Reference to this will be made in their Individual Health Care Plan.
- Smart watches should not be brought to school. Smart watches pose the same concerns as mobile phones in terms of safeguarding.
- Air Tags/Trackers should not be brought into school or on school trips, unless there are exceptional circumstances, in which case parents/carers must seek prior approval from the headteacher.

Parents, visitors and contractors:

Parents, visitors and contractors are respectfully requested not to use their mobile phones at all on the school site/in any area where children/young people are present. Should phone calls and/or texts need to be taken or made, use is restricted to those areas not accessed by children to avoid any unnecessary disturbance or disruption to others. Should phone calls/and or texts need to be taken or made, visitors are asked to leave the premises to do so.

Photos of any children must not be taken without prior discussion with a member of the Senior Management Team and in accordance with the General Data Protection Regulations (GDPR) and the Data Protection Act 2018 and using the 'Use of images consent form' (please refer to the school's document "Guidance for schools and other establishments on the use of images".)

Any individual bringing a personal device into the school must ensure that it contains no inappropriate or illegal content.

We accept that there may be some parents/carers who wish to use their mobile phone camera facility to take photographs of their child while performing in special assemblies or events. To safeguard the privacy of pupils all images must be used for their own personal use and not shared via social media.

Adults either in school or volunteers who have been asked by the school to accompany children on school trips, should not use their cameras or mobile phone cameras to take pictures of pupils or to contact other parents.

Inappropriate or illegal content:

Where there is a suspicion that the material on a mobile phone may be unsuitable and may constitute evidence relating to a criminal offence, the 'Allegations of Abuse' process will be followed (please refer to the school's 'Safeguarding and Child Protection Policy').

Staff, students or volunteers remain responsible for their own property and will bear the responsibility of any losses.

Related Policies and guidance:

Acceptable Use Policy

Safeguarding and Child Protection Policy

Whistleblowing Policy

Keeping Children Safe in Education

Working Together to Safeguard Children

Guidance for Safer Working Practice for Adults who work with Children and Young People in Education Settings

Guidance for schools and other establishments on the use of images

Data Protection